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Summary

Motivated and results-oriented professional, recognized for exceptional leadership, strong communication, adaptability, and the ability to perform at a high level in fast-paced, demanding environments. Known for bringing discipline, creativity, and a solution-focused mindset, I consistently elevate team performance and deliver high-quality results in every role I undertake. I approach challenges with resilience, professionalism, and a commitment to excellence that defines my work, and drives meaningful impact.

Skills

- Communication
- Leadership
- Event Management
- Customer Service
- Team Collaboration
- Problem Solving

- Critical Thinking
- Creativity & Innovation
- Emotional Intelligence
- Strategic Planning
- Entrepreneurship
- Cross-Cultural Communication

Experience

Washington Commanders **Stadium Operations & Events**08/2025 - Current

- Selected as one of 25 students nationwide for the Stadium Operations & Events College Program.
- Supported guest services and operations for 60,000+ fans during NFL game days, ensuring smooth experiences across multiple stadium levels.
- Coordinated logistics, staffing, and setup/breakdown for high-capacity events, contributing to improved operational efficiency.
- Partnered with security teams on a special event project, optimizing equipment setup and signage that enhanced crowd flow and safety.
- Prepared and distributed LED wristbands and giveaways to 2,500+ fans during two nationally televised games (Monday Night and Sunday Night Football), increasing fan engagement and atmosphere.
- Assisted with security coordination and Veterans Day operations during the historic presidential arrival on November 9, maintaining smooth stadium access, and heightened security awareness.
- Represent Gallaudet University by welcoming and engaging over 200
 prospective students and their families during campus tours, open houses,
 and outreach events each semester.
- Share authentic student experiences to highlight academic excellence, campus culture, and leadership opportunities, strengthening student interest in enrollment.
- Share authentic student experiences to highlight academic excellence, campus culture, and leadership opportunities, strengthening student interest in enrollment.
- Foster an inclusive and supportive environment that helps prospective students feel connected to the Gallaudet community, contributing to positive feedback during visits.

Gallaudet University **Bison Ambassador** 08/2025 - Current ASTRO **Founder & CEO**04/2025 - Current

Gallaudet University **Bison Student Council, Event Planner** 09/2024 - 06/2025

Target | Frederick **Overnight Inbound** 06/2023 - 01/2024

FedEx:Ground | Hagerstown, MD Package Handler 02/2022 - 07/2022

- Collaborate with the Office of Admissions to enhance recruitment initiatives, and improve outreach efficiency through communication and event support.
- Founded an innovation-driven venture dedicated to creating immersive and accessible live music experiences for the Deaf and hard-of-hearing community.
- Built partnerships with artists, venues, and tech providers to integrate vibration vest technology into concerts and events.
- Spearhead product design, strategy, and community engagement, shaping Astro into a platform that redefines how music is felt and shared.
- Champion accessibility in entertainment by merging business, culture, and technology to deliver experiences that go beyond sound.
- Coordinated multiple campus-wide events from concept to execution, managing timelines, logistics, and budgets.
- Designed and executed strategic marketing campaigns that boosted event attendance and community engagement.
- Contributed to Instagram promotional posts and event graphics, helping to boost awareness and encourage student participation across campus.
- Demonstrated adaptability and problem-solving skills to resolve unforeseen challenges during live events.
- Collected post-event evaluations to improve programming, and ensure continuous growth for future events.
- Efficiently received and processed incoming shipments, ensuring accurate stock levels and timely replenishment.
- Worked closely with team members to meet overnight targets and complete tasks within strict timeframes.
- Adjusted quickly to changing priorities based on store needs and management directives.
- Effectively communicated with team members and supervisors to report issues, coordinate tasks, and maintain workflow.
- Contributed to a positive guest experience by ensuring products were well-stocked, organized, and visually accessible.
- Participated in planning and setting up seasonal merchandise displays (Easter, Christmas, Halloween), contributing to creative and timely promotional setups.
- Engaged with customers before store closing by answering questions, guiding them to the correct product locations, and providing helpful guest service support.
- Sorted, scanned, and loaded packages with accuracy to ensure proper routing and on-time delivery during the night shift.
- Maintained high productivity while meeting strict safety and efficiency standards in a fast-paced warehouse environment.
- Worked collaboratively with night-shift team members to organize delivery trucks and complete loading requirements before morning dispatch.
- Demonstrated strong physical endurance and time management by consistently completing high-volume tasks within tight deadlines.
- Communicated with shift leads and coworkers to report issues, coordinate workflow, and maintain smooth overnight operations.
- Participated in organizing fraternity meetings, social events, and

Alpha Sigma Pi Fraternity 03/2019 - Current

- community-building activities that strengthened member engagement and connection.
- Supported community engagement efforts across campus, contributing to a more positive, active, and inclusive student environment at Gallaudet.
- Assisted in planning and preparing programs for incoming members, helping introduce fraternity values, expectations, and traditions.
- Managed food budgets for events, ensuring cost-effective purchasing and responsible use of resources.
- Led cooking and setup teams during events, encouraging teamwork, collaboration, and leadership development among members.
- Oversaw food preparation and grilling at fraternity gatherings, ensuring high-quality meals, and memorable social experiences.
- Fostered camaraderie through shared meals, coordinated activities, and involvement in fraternity traditions, strengthening long-term bonds.

Education

Gallaudet University | Washington, DC

Bachelor's degree in Business Administration, Entrepreneurship

Expected in 12/2026

- Senior majoring in Business Administration (Entrepreneurship), graduating December 2026.
- Achieved multiple Honor Roll recognitions for strong academic performance.
- Earned 2nd place in the first-ever BisonTank student entrepreneurship competition.
- Active member of Alpha Sigma Pi Fraternity, participating in community-building events and campus involvement.
- Serve as a Bison Ambassador, representing Gallaudet through tours and recruitment events.
- Former Bison Student Council Event Planner, coordinating campus-wide activities and marketing efforts.
- Worked briefly with Student Financial Services, assisting with administrative tasks, student support, and document organization in a professional office environment.
- Participated in Study Abroad Italy, gaining global and cross-cultural experience.
- Attended multiple BisonTalk sessions, learning from Deaf business leaders and assisting with event setup/breakdown.
- Founder & CEO of ASTRO LLC, a Deaf-led accessibility company developing vibration vest experiences for live events.
- Intern/employee with the Washington Commanders Stadium Operations & Events Program, supporting logistics, guest services, and game-day operations.

Frederick Community College | Frederick, MD

Some College (No Degree) in Exercise Science

- Attended for one semester, completing foundational coursework in health, fitness, and human performance.
- Engaged daily with hearing peers and professors, improving communication skills across diverse environments.
- Built confidence and self-advocacy while learning in a predominantly hearing classroom setting.
- Demonstrated responsibility and independence by driving to campus, managing workload, and balancing academic
 expectations.
- Strengthened adaptability and teamwork through group activities and classroom participation.

Websites, Portfolios, Profiles

- linkedin.com/in/austinrwilson
- https://phillyaustin7.wixsite.com/austinwilson

Activities

Commanders Career Workshops

Student Financial Services

Former Member - Jr NAD

Orioles Camp - Maryland School for the Deaf

Awards

- 2nd Place Bison Tank Entrepreneurship Competition
- Dean's List
- Multiple Honor Roll Recognitions

Languages

- English
- American Sign Language
- Italian Sign Language
- Italian